



## E-COMMERCE RETURN/EXCHANGE FORM

Thank you for your purchase of Kwik Goal equipment. We appreciate the opportunity to do business with you. If you need to return your merchandise to us, please take the time to fill out the information below. Please use the labels included as it allows us to quickly identify and process your shipment. If you have questions regarding your return, please contact our Customer Service Department at 800-531-4252. Thank you.

**CONDITIONS: RETURN/EXCHANGE FORM WILL ONLY BE ACCEPTED FOR ORDERS PLACED ONLINE**

- Product must be returned complete as received, including any parts, instructions or manuals in order to receive credit.
- It is the responsibility of the returning party to send returned merchandise pre-paid. Any merchandise returned freight collect will be refused.
- A 15% restock fee will be assessed on all orders that are returned. By returning an order you are accepting this charge.

**HOW TO RETURN MERCHANDISE:**

- Circle item(s)** you wish to return. Please note the quantity returned if more than one (1).
- Please indicate the **reason** for your return and any additional comments you may have. The comments are helpful to improve customer service and ensure we provide the best quality products possible.
- Using the space below, tell us **how** you would like your return processed. Please note that all **refunds** will be credited to the original credit card used for purchase within 4-6 weeks.
- Include this Return/Exchange form and the merchandise you would like to Return/Exchange in a **well-sealed box**. Please use sufficient packaging to avoid additional damages to the return shipment.
- Please use the **return labels** provided at the bottom of this page. Feel free to make additional copies if needed.

**It is highly recommended that returns are sent UPS or USPS to ensure your return is received in a timely manner. Include this original Packing List and Return/Exchange form with your return. PLEASE BE SURE TO KEEP A COPY FOR YOUR RECORDS.**

**REASON FOR RETURNING:**

- |  |                 |
|--|-----------------|
| <input type="checkbox"/> Unsatisfied             | Comments: _____ |
| <input type="checkbox"/> Wrong Item/Size Ordered | Comments: _____ |
| <input type="checkbox"/> Defective Item          | Comments: _____ |
| <input type="checkbox"/> Damaged in Shipping     | Comments: _____ |
| <input type="checkbox"/> Other                   | Comments: _____ |

**RETURN PROCESS:**

- Please refund the credit card used for my original payment.
- Please exchange item with the item(s) listed below.

Item #	Description	Size/Color	Quantity	Price	Extended Price

If you have reordered please provide the Kwik Goal order number: \_\_\_\_\_

**RETURN LABEL:**

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



ATTN: EC-8675309  
140 Pacific Drive  
Quakertown, PA 18951

**RETURN LABEL:**

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



ATTN: EC-8675309  
140 Pacific Drive  
Quakertown, PA 18951